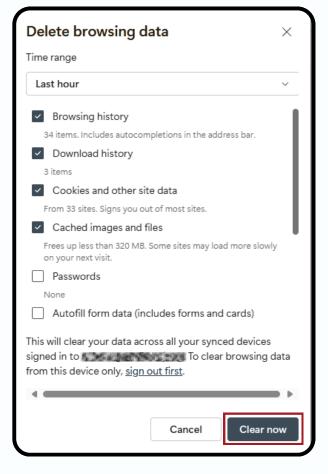


STEP BY STEP INSTRUCTIONS: EDITING YOUR CURRENTLY SCHEDULED GIFT

<u>Step 1:</u> If this is the first time logging in with the upgraded system, ensure that all your browsing history and cache is cleared from your web browser. To do this, on your keyboard hold down Ctrl + Shift + Delete. Also, this is best done on a desktop, laptop or tablet vs. your cell phone.



Once you get to this screen (from pressing Ctrl + Shift + Delete) you will hit the <u>clear now</u> button as shown.

If you receive an error message about having multiple matches, it's likely because we have the same email address on file for both husband and wife. To resolve this, a new username has been created to help differentiate your accounts.

Please email beth.bucklin@shoj.org to let her know, and she will send you your unique username.

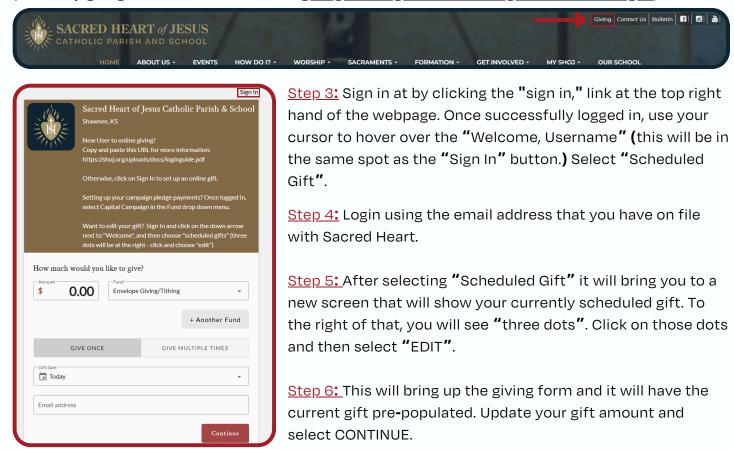




STEP BY STEP INSTRUCTIONS: EDITING YOUR CURRENTLY SCHEDULED GIFT

Step 2: Go to https://shoj.org/my-shoj-giving

(Found by going to our website and then giving - tithing - click here to give - add or edit gift)



Step 7: Verify the correct payment method and select SUBMIT.

If you get the error "user not found," message, your web browser may still be trying to log you into our old system. Please try logging in again from Step 1. Note- clearing your web history cache/cookies by closing out all web browsers should help.

